

Terms and Conditions

Effective Date: 1st March 2026

Company Name: Fred the Printer Ltd

Registered in: England and Wales

1. About Us

We are **Fred the Printer Ltd**, a company registered in England and Wales.

These Terms and Conditions apply to all design and printing services provided by us. By placing an order with us, you agree to these terms.

2. Quotations and Orders

- All quotations are valid for 30 days unless stated otherwise.
 - An order is confirmed once you approve our quotation (email approval is acceptable).
 - Once approved, orders cannot be cancelled if production has started.
 - Any changes requested after approval may result in additional charges.
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3. Payment Terms

- Full payment is required before production begins unless otherwise agreed in writing.
 - We reserve the right to delay work or withhold delivery until payment is received in full.
 - If alternative payment terms are agreed, payment must be made within the agreed timeframe.
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4. Design Services

- If we create artwork for you, you are responsible for carefully reviewing and approving the final proof.
- Once artwork is approved, we are not responsible for spelling, grammar, layout, or content errors.
- All design work created by us remains our intellectual property unless otherwise agreed in writing.

- We reserve the right to use completed work for portfolio and marketing purposes unless you request otherwise in writing.
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5. Customer-Supplied Artwork

- You are responsible for ensuring that any artwork you supply is correct and print-ready.
 - We are not liable for errors, low resolution, or formatting issues in customer-supplied files.
 - By supplying artwork, you confirm that you have the legal right to use all logos, images, text, and other content provided.
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6. Colours and Print Variations

- Colours may vary slightly from what appears on screen due to differences in monitors and printing processes.
 - Minor variations in colour, size, positioning, or finish are considered normal and do not constitute faults.
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7. Delivery and Collection

- Delivery times are estimates only and are not guaranteed.
 - We are not responsible for delays caused by third-party couriers.
 - Risk in the goods passes to you upon delivery or collection.
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8. Faulty or Damaged Goods

- Any issues must be reported within 48 hours of delivery or collection.
 - We may request photographs or return of the goods for inspection.
 - If a fault is confirmed, we will reprint the item or offer a refund at our discretion.
 - Our liability is limited to the value of the order.
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9. Ownership of Goods

All goods remain the property of **Fred the Printer Ltd** until paid for in full.

10. Limitation of Liability

We are not responsible for indirect or consequential losses, including loss of profit, business interruption, or reputational damage.

Our total liability shall not exceed the total amount paid for the order in question.

11. Force Majeure

We are not liable for delays or failure to perform our obligations due to events beyond our reasonable control, including but not limited to natural disasters, supply chain disruptions, strikes, or equipment failure.

12. Governing Law

These Terms and Conditions are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Contact Information

Fred the Printer Ltd

Registered Address: Unit P1 Watermill Industrial Estate, Aspenden Road, Buntingford, Herts SG9 9JS

Email: office@fredthepainter.co.uk

Phone: 07956 579 487
